

## **System Specs**

## Hardware and Software Support

Omnitracs Routing and Dispatch® client and Omnitracs web utilizes third party hardware and software components in order to provide the best solution possible. This sheet lists all of the third party hardware and software and components that are supported for Omnitracs One/Roadnet Anywhere. Please contact Omnitracs for the latest specifications before purchasing new third party hardware or software.

Supported third party hardware and software are subject to change.

| Client Installation                             | Administrator access is required on the client desktop machines to install and upgrade Omnitracs Routing and Dispatch client. Client is not required if using web only. The use of customer hosted Thin Clients such as Citrix or Remote desktop are <b>NOT</b> supported. |
|---|--|
| Client Installation                             | Remote desktop are NOT supported.  |
| Operating Systems                               | Windows 10 and 11 Pro and Enterprise - 64-bit edition is required for the new 64-bit only routing client starting with v6.7 release. 32-bit OS is NOT supported.   |
| Internet Bandwidth Speed*                       | Minimum of 10 mbps dedicated connection speed per concurrent user.   |
| Memory  | 12 GB required. 16gb is recommended for optimal performance.   |
| CPU   | Core i7 - 4 core or faster is recommended for optimal performance.   |
| Display   | Minimum Supported Resolution 1280 x 1024, higher resolutions are recommended Dual 22" Monitors. Dual 27" are recommended.  |
| Report Reader                                   | Adobe Acrobat Reader®  |
|   | Google Chrome is strongly recommended for optimal performance.   |
| Browsers  |  |
| .NET Framework                                  | Omnitracs Routing and Dispatch client requires .NET v4.7.1 or higher. Client installer will attempt to install .NET 4.7.1  |
| Support of Mobile Devices and Wireless Carriers |  |
|   |  |
|   | Visit: http://customer.omnitracs.com/devicelist/index.html   |
|   |  |

<sup>\*</sup> It is difficult to specify customer bandwidth because of the nature of the Internet and individual corporate usage. Network latency, peering issues, bandwidth at upstream providers, users using their Internet connections for other purposes besides Omnitracs Roadnet Anywhere will affect the perceived performance of the connection and the amount of bandwidth required to keep performance adequate. Omnitracs recommends engaging a networking professional to help measure, allocate, and monitor appropriate bandwidth and networking resources