

Workflow Management Center (WMC) 1.9

External Release Notes

Introduction

These release notes provide descriptions of new features, fixes, and known issues addressed in the version 1.9 release of Workflow Management Center (WMC) software. It also notes considerations and examples when using WMC 1.9 to deploy Workflow (WF) legacy application templates (QFML, 1.x) and soon to be released WF 2.x templates.

Browser Compatibility

WMC 1.9 is compatible with the following Internet browsers:

- Internet Explorer (IE) 8, 9, and 10
- Google Chrome
- Firefox

At this time, WMC 1.9 is not compatible with the Apple Safari browser.

New Features and Functions

- WMC 1.9 supports the deployment of WF legacy application templates (QFML, 1.x) and soon to be released WF 2.x templates on the MCP50 units and on the next generation intelligent vehicle gateway (IVG) units.
- WMC 1.9 includes the IVG unit as a device type with all WF selections (create, deploy, and all device list options).
- The WMC 1.9 user interface no longer displays the 'Remove Devices' button. This button is no longer available to control the ability to remove all devices from the WMC.

Fixes

The release of WMC 1.9 includes the following enhancements:

- The 'Download to Desktop' button is now available and functioning as expected on Internet Explorer 8, 9, and 10.
- Previously, there was an error pop-up when using the 'Download to Desktop' button on Internet Explorer 8 <Unable to download from wmc.int.omnitrac.com>. This has been fixed so now an error message no longer displays.
- Previously, when attempting to use the Edit icon on a device, the changes made could not be saved due to an error. This is now fixed. The WMC 1.9 user interface now properly saves all information added in the editable fields of the 'Edit Device' popup.

Known Issue

WMC 1.9 does not deploy a WF package with a VID when the input search text contains an alpha character. It will only deploy if the input search text is cleared or if the user toggles the radio to UA, and then back to VID.

Considerations when Using WMC 1.9 with WF Templates

WMC 1.9 can be used to deploy both WF legacy QFML 1.x templates and soon to be released 2.x WF templates to MCP50 units and to next generation intelligent vehicle gateway (IVG) units.

When customers upgrade to WF 2.x templates, they must refer to the Omnitracs Customer Portal for the system requirements. As of this writing, the known minimum system requirements to deploy WF 2.x templates via WMC 1.9 are OS38 (or higher) and MCP10xx.

Once a customer upgrades to deploying WF 2.x templates, the customer cannot downgrade to deploy WF 1.x templates.

WMC 1.9 will not operate properly if a customer tries to deploy certain templates to a unit that is not supported. Below are some examples of scenarios and consequences.

- **Scenario:** Use WMC 1.9 to deploy a Trip Manager template (1.x) intended for MCP200 but was sent to MCP50 instead:

- The WF will be created and the package will be sent from WMC 1.9 to the mobile unit, and the WMC 1.9 user interface will show the deployment as successful.

However, the mobile WF application user interface will turn blank when it receives the incorrect WF 1.x package. It will also kick out the user if he is currently in the mobile WF application menu.

- To remedy the above situation, the customer should send a correct WF 1.x package to the MCP200. This will result in the WF application user interface screen to be visible again, and capable of receiving trip plans via Trip Manager.

- **Scenario:** Use WMC 1.9 to deploy a Truckload (TL) template (2.x) intended for MCP50 but was sent to MCP200 instead:

- The WF will be created and the package will be sent from WMC 1.9 to the mobile unit, and the WMC 1.9 user interface will show the deployment as successful.

However, the mobile WF application will not deploy the incorrect WF 2.0 package. If the user is in the mobile WF application menu while the package is received, the mobile will kick out the user (the user can re-enter the WF application).

Note that the mobile WF application user interface will show 'A Workflow application update has arrived' but it will not install the 2.x package.

- To remedy the above situation, the customer should send a correct WF 2.x package to the MCP50.

Note: WF 2.x updates are not as immediate as WF legacy QFML 1.x. The unit must do a normal reset (not an NVRAM reset) before the new WF package is actually enabled on the unit. For customers that upgrade from WF legacy QFML 1.x to WF 2.x, they won't immediately see the update until they do this reset (this is similar to a Windows update that downloads and installs, but then requires a restart before the updates are actually applied and active).

Contact Us

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