

Malfunctions and Diagnostics

If you become aware that the ELD is indicating a malfunction or data diagnostic has occurred, you must notify the motor carrier as soon as it is safely possible and you must discontinue using the ELD until it has been repaired or replaced. You are required to record in your current logs the corresponding malfunction or data diagnostic code from the table below and include the date and time the issue was noticed. The ELD will automatically transmit the malfunction or data diagnostic code to the motor carrier. You are required to record the corresponding code from the table below in each of your non-ELD logs every day until the ELD is repaired or replaced.

Standard Coding for Required Compliance Malfunction and Data Diagnostic Event Detection

Code	Description
P	Power compliance malfunction
E	Engine synchronization compliance malfunction
T	Timing compliance malfunction
L	Positioning compliance malfunction
R	Data recording compliance malfunction
S	Data transfer compliance malfunction
O	Other ELD detected malfunction
1	Power data diagnostic event
2	Engine synchronization data diagnostic event
3	Missing required data elements data diagnostic event
4	Data transfer data diagnostic event
5	Unidentified driving records data diagnostic event
6	Other ELD identified diagnostic event

More help information and step-by-step instructions can be found on the application by tapping on the hamburger menu in the upper left corner of the main Omnitrac screen, then tapping **Help & Feedback**.



Still Need Additional Support?

Scan the QR code with your phone to access training videos and additional content. Or visit https://kb.omnitrac.com/Contact_Support



Make the Call, Save Lives.

www.truckersagainsttrafficking.org
 1-888-3737-888 (US) | 1-800-222-TIPS (Canada)
 01800-5533-000 (Mexico)
 Text INFO or HELP to BeFree (233733)

Truckers are the eyes and the ears of our nation's highways. If you see evidence of human trafficking, call the National Hotline and report your tip.

For law enforcement to open an investigation on your tip, they need "actionable information."

This would include:

Descriptions of cars (make, model, color, license plate number, etc.) and people (height, weight, hair color, eye color, age, etc.).

Take a picture if you can.

Specific times and dates (When did you see the event in question take place? What day was it?)

Addresses and locations where suspicious activity took place

Questions to Ask:

Do you keep your own money? If not, who does?

Do your parents/siblings/relatives know where you are? If not, why not?

When was the last time you saw your family?

Are you physically or sexually abused?

Are you or your family threatened? What is the nature of the threats?

Trafficking Red Flags to Look For:

Lack of knowledge of their whereabouts; not in control of ID/passport.

Restricted or controlled communication — not allowed to speak for self CB chatter about "commercial company" or flashing lights signaling "buyer" location.

Acknowledgement of a pimp and making a quota. Signs of branding or tattooing of trafficker's name (often on the neck).

A van or RV that seems out of place out by trucks; a vehicle dropping someone off at a truck and picking them up 15-20 minutes later.

Warning:

If you're watching a crime in progress, call 911 and then call the hotline. If you're at a truck stop/travel plaza or any other place of business, notify the manager-on-duty. Please do not approach traffickers.

Allow law enforcement to deal with traffickers and recover victims.

Approaching traffickers is not only dangerous for you and their victims but could lead to problems in the eventual prosecution of traffickers.

Omnitrac, LLC.
 1500 Solana Blvd, Bldg 6, Suite 6300
 Westlake, TX 76262 U.S.A.

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 Fleet Solutions

OMNITRACS ONE ELD DRIVER CAB CARD

FOR USE WITH THE XRS RELAY

80-JF064-1 Rev B
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View ELD Driver Log

1. From the main Drive screen, tap the orange **ELD Activities** drop down menu.

2. Tap **View Logs**

3. Make sure the **Inspector Mode** switch is **ON** to view detailed information about ELD events.

- The **Log** tab will show events for that day. Scroll through the available days by using the arrows.
- The **Header** tab will show driver, carrier, distance, and other detailed information.
- The **Certify** tab will show all events and allow drivers to certify their log(s).
- The **Unidentified** tab will show any UVA that is associated with the vehicle, if any.

Roadside Electronic Log Transfer

1. Tap the **Log** tab.

2. If you are still in **Inspector mode** tap on the **menu icon** in the top right corner of the screen.

3. Select the **Data Transfer (Canada ELD)** option from the drop down menu.

4. Enter an **Email Address** for the Canadian Safety Official. Enter a comment, if requested, and then tap **Send**.

Comments appear in the Header of the HOS Log sent to the Safety Official.

5. A popup will appear to confirm email request has been sent. Tap **OK**.

6. Both an **audio confirmation & push notification** on the device will occur upon successful transfer.

Note: If the transfer is unsuccessful, the display is considered a compliant secondary record of duty status.

