

FAQ

Is the camera always recording?

The SmartRecorder is recording, but only saves a 20-second event when manually triggered. An extended recording event can be triggered up to one hour after the engine is turned off to capture events, such as damage to the vehicle while it is parked.

If something happens and it is not my fault, or it's a situation I want my supervisor to see, how can I record the event?

Simply press the manual button on the keypad/fob. It will record a 20-second event – 10 seconds before and 10 seconds after.

Is audio also recorded during an event?

Yes – if law permits it. In many instances, having the audio (such as a siren or brakes) provides additional insight into the event.

Is the video secure?

Yes, SmartDrive uses a proprietary video format that can only be viewed on our event player. Only designated managers within your organization have access to the videos.

What is the purpose of extended recording?

The extended recording feature, if available, can provide additional video for sideswipes, mirror clips or low-force events, in addition to other occasions when 20 seconds is not enough to show the entire event.

If you have additional questions, contact SmartDrive.

THE SMARTRECORDER SYSTEM

The system consists of a video camera, a controller, a sensor bar, a keypad/key fob and possibly other optional accessories.

Road-facing Camera

The camera shows the road in front of the vehicle and is generally mounted in the center of the windshield.

Sensor Bar

Combines GPS, accelerometers, microphone and LEDs for driver feedback.

What do the sensor bar lights mean?

Target Icon	Green	Blue	Red
Off	Powered off	Powered off	Powered off
Blinking	Safety event recorded	Manual event triggered	Non-critical fault in system
Solid	System is operational	Event awaiting offload	Critical fault in system
Gear Icon			
Off			
Blinking		Offloading event(s)	
Solid	Privacy Mode	Wireless connection	



WELCOME TO THE SMARTDRIVE PROGRAM

SR4 DRIVER VISOR CARD

The SmartDrive program is an easy-to-use safety program and protect against fraudulent claims. It's used by hundreds of fleets and thousands of drivers every day.

- It can help you when something happens and it's not your fault by providing documentation and context of the event.
- You can use it to document traffic, service delays, locked gates or blocked entries, along with passenger safety or security threats.

How Does It Work?

The SmartRecorder records an event as seen by the camera(s) and then the video can be retrieved or offloaded automatically by pressing the manual button.

Your company has invested in this tool because they want to protect you, the driver, so that you can continue to perform safely at a professional level.

When there are two sides of the story, the SmartDrive Program gives you the ability view the event.



VIDEO SEGMENT
30 SECONDS

How is it triggered?

The SmartRecorder can trigger* an event by pressing the manual button.



What is the video used for?

SmartDrive is designed to help provide incident-rated data and footage.

What about my privacy?

- Important privacy features are built into the system:
- Video cannot be streamed.

KEYPAD

Driver log-in

Upon entering your ID number, press the check mark.

1. Using the keypad, type in your ID number (six numbers or less); press the red "X" to remove a number.
2. Upon entering your ID number, press enter.
3. If there is a problem, the keypad will scroll ">>>" or display "No ID."



For a better experience:

1. Print on letter size paper: 8.5 x 11 inch, back and forth.
2. Fold the page as a trifold.
3. Place it in your vehicle compartment.