
UNINSTALL DEVICE

IN QTRACS

v20200529-01 Rev. A
May 2020



Remove a unit from a truck

When removing a unit from a truck (truck sold, O/O no longer with company, moving unit to new vehicle)

HOS portal

omnicracs Services Portal | Hours of Service | Select Other ▾

Home Drivers Vehicles Reports Analysis Administration

Driver Details

VIR Demo [VIRDRIVER] Vehicle: UNINSTALL
Last Recalc: 05-26 13:32 CDT. Current Rule Set: USA. Duty Cycle: 8 days.

Hours To Be Gained: 0h00 Last (34 hr) Reset: No reset in current cycle
Hours To Be Gained In 2 Days: 0h00

DOT Clock	Driving	On Duty	Next Break	Cumulative On Duty
8h00	11h00	14h00	8h00	70h00

Duty status changes: Past 7 days ▾ [Driver Chart](#)

Duty Status	Time Started	Duration
Off Duty	05-22 08:55:24 CDT [09:55:24]	100h 37m 27
Off Duty	05-22 08:53:32 CDT [09:53:32]	0h 01m 52
Off Duty	05-22 08:51:48 CDT [09:51:48]	0h 01m 44
Off Duty	04-26 19:00:00 CDT [20:00:00]	613h 51m 48

[Your dep's time zone]: Eastern Daylight Time
* Only MC units have measured distances per duty status.

Duty Status

Prior to removing the unit from the truck, go to the **HOS portal** in Omnicracs to verify the driver has **certified all logs**, changed the **status to Off-Duty** and **logged out** of the unit.

All status' should have a **green check mark** to indicate they have been **certified**.

The most **recent status** needs to be **off-duty**.

If either condition is **not met**, instruct the driver to **update** their **HOS records** prior to logging out of the device.

A manual **Performance Monitoring** extract is **recommended** prior to uninstalling the unit as well. See the **Performance Monitoring** help menu for **instructions**.

omnicracs Services Portal | QTRACS@ | Select Other ▾

Dashboard Alerts Messages Vehicles Drivers Reports Landmarks Fleet Map Setup

Vehicle Directory Vehicle Position History Bulk Import

Vehicles near or at: landmark, asset id, address Landmarks ?
More options

Results: 1 - 1 of 1 Default vehicle: 12 Add new vehicle

1	UNINSTALL - Uninstall Training At testin3 in Wichita, KS 5/26/20 at 3:02pm 0 mph	IVG LAPPY
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Vehicle number

Overview

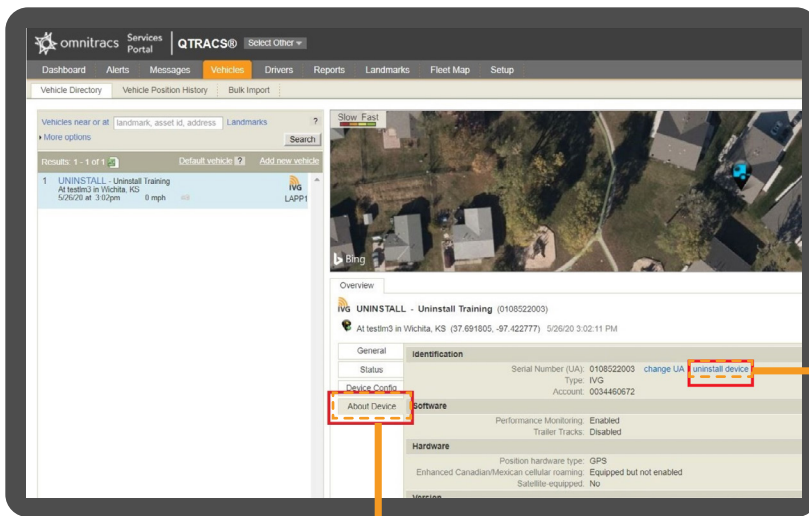
IVG UNINSTALL - Uninstall Training (0108522003)
At testin3 in Wichita, KS (37.691805, -97.422777) 5/26/20 3:02:11 PM

General	Vehicle
Status	Connected trailers: None
Device Config	Logged-in drivers: None
About Device	Odometer: Unknown
	Trip status: Out
	Transmission Counts
	Messages sent: 90
	Characters sent: 18574
	Last reset: 2/15/19 2:25:48 PM

Status tab

From the **Service Portal > QTRACS**, search for the **vehicle number**. Check the **Status tab** of the vehicle info to **verify** that the driver is **not signed in** to the unit.





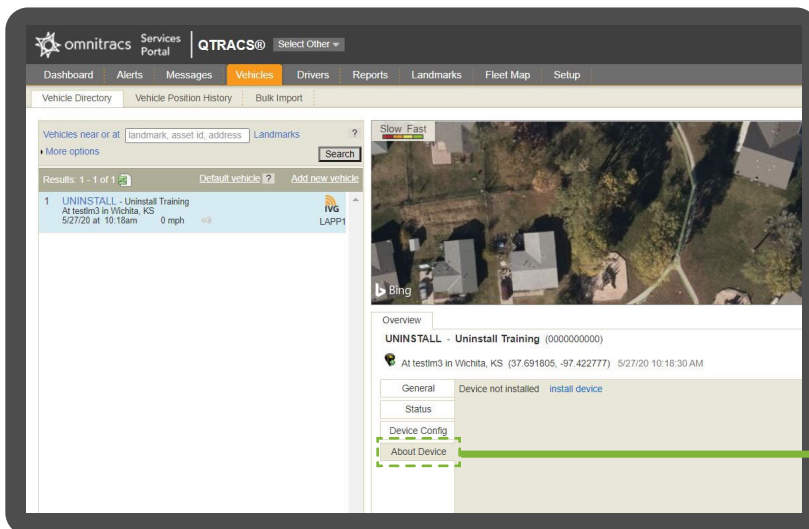
About tab

Once it is verified that a driver is **no longer logged** into the device, click on the **About Device** tab.

Click on the **uninstall device** link.

A **pop-up window** will appear to **confirm this action**.

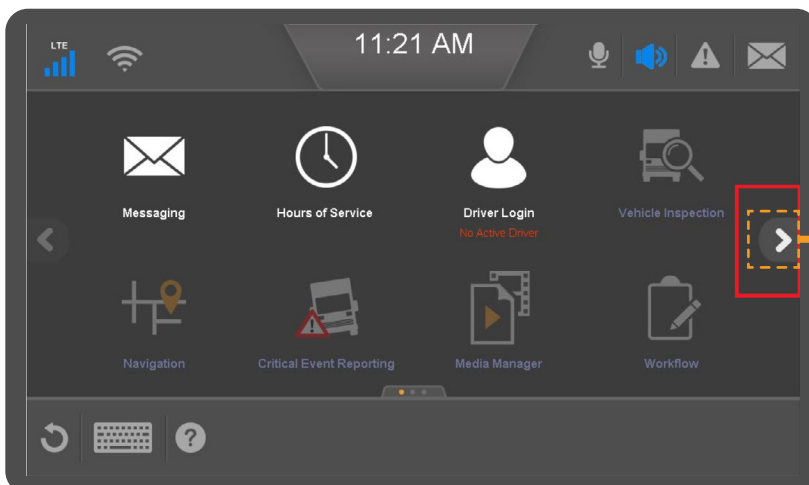
Uninstall Device



About Device tab

The **About Device** tab will change to indicate that **no unit is installed** in this truck.

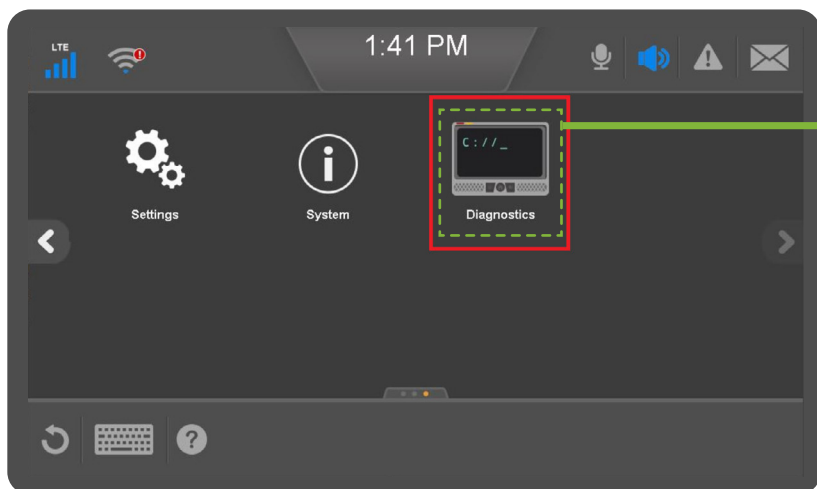
This allows the **Omnitracs portal** to **retain the vehicle information** associated with the **vehicle ID** for items such as **HOS driver logs, Performance Monitoring data, and state mileage data**.



Uninstall Device

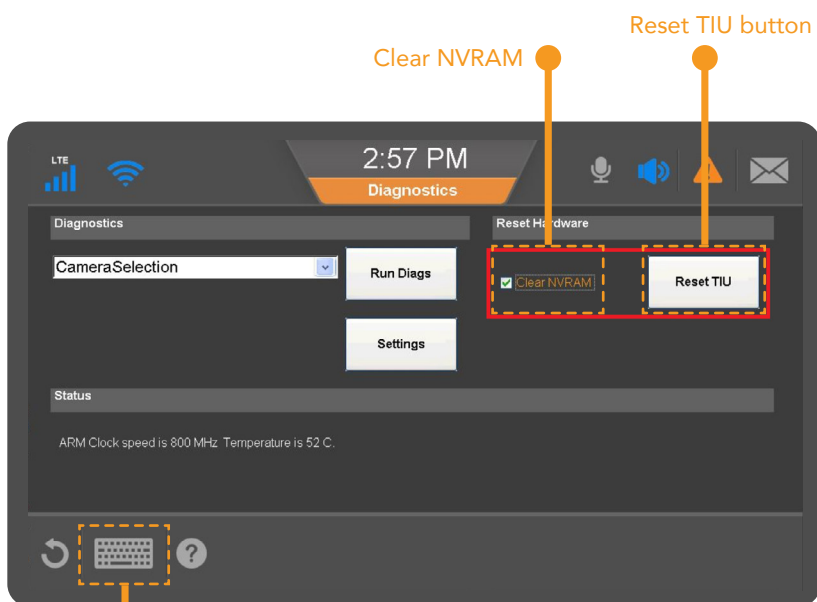
Now the unit will need to have the **data cleared** on it as well with an **NVRAM reset**.

From the **Home screen**, tap the right-facing **arrow twice** (located to the far right and halfway down)



Diagnostics icon

Tap **Diagnostics icon**



Clear NVRAM

Reset TIU button

Tap the **keyboard icon** to display the keyboard (top left part of the screen)

Contact **Customer Support** to complete an **NVRAM reset** on the unit

Tap the small box for **Clear NVRAM** beside **Reset TIU button**

Tap **Reset TIU button**

NVRAM is then performed

The **unit** is now **ready to be installed** in a new vehicle.

virtual keyboard

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